

In touch

Keeping Haven Hospice Supporters Informed and Connected

WINTER 2010-2011



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of Tim Bowen**

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At Haven,
we believe...

- Everyone deserves compassion, care and comfort
- Every day is a gift
- Hospice is about living, not dying
- No one should suffer
- Everyone deserves companionship through life's journeys
- Our staff and volunteers have a personal calling to share life's journeys
- Our staff and volunteers are the difference

We believe in excellence and innovation in everything we do.

From the desk of Tim Bowen

HAVEN PRESIDENT

As we honor memories and wishes, we thank you for the privilege of caring for your family

During November and again in May, Haven hosts our Love and Remembrance memorial services for anyone in the community who has experienced a loss. At these services, surrounded by the Haven staff that has cared for their loved ones, many of our patients' families are ready to share their favorite memories with us. Each of our memorial services gives us an opportunity to say thank you for allowing us to care for those you love. Thank you for giving us the privilege of touching their lives and being touched by them. Thank you for having the courage to stand before others and tell what you will remember most fondly about the loved ones and friends you lost. As our incredible grief counselor, Vonceil Levine, will tell you, you can honor that person by living to love. The healing begins now.

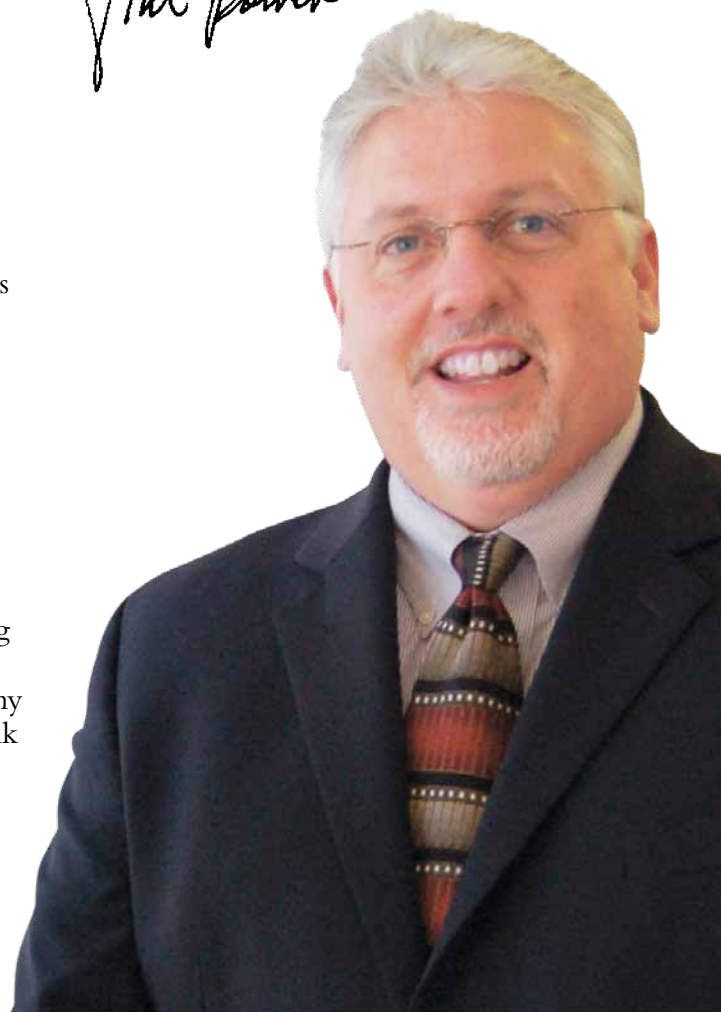
We are proud to offer our grief support services and other programs that enhance our comprehensive care in a way that few other hospices do.

We also took pride in celebrating Veterans Day and National Hospice Month in November by hosting a number of special events in each of the communities we serve. We embrace National Hospice Month as an opportunity to raise awareness that hospice care allows you to make choices about your health care. Preparing an advance directive is one of the best gifts you can give your loved ones. Haven distributes a living will called Five Wishes that's easy to understand and complete. Call Haven at 1.800.727.1889 or visit www.havenhospice.org to order your free copy.

At Haven, we believe that every day is a gift. When we care for a veteran, we honor the gift of service he or she gave. On Veterans Day, we honor each veteran in our care with a special pinning ceremony by a retired veteran in a U.S. military uniform. It's a powerful ceremony and just one of the ways Haven says thank you to those who have bravely served our country.

At Haven, we believe everyone deserves compassion, care and comfort. That's why we're moving forward with plans to break ground on an 18-bed care center in the Orange Park-Clay County area in early 2011. Our wish is to meet the growing health care needs of this community by offering a home away from home where residents and loved ones can turn for care when facing serious illness. Hundreds in the Orange Park community wrote of support endorsing our plans and the Agency for Health Care Administration approved Haven's Certificate of Need.

Our goal is to honor wishes at a time of life when everyone deserves to make a wish and see it come true. In this issue you'll find a wonderful story about how Haven helps to fulfill those wishes. If skydiving happens to be on your wish list, you will identify with Linda Griffin, who was given a chance to soar. We offer our heartfelt thanks to Skydive Palatka for helping Linda's patient care team at Haven deliver her final wish. We thank you, our donors, for helping us honor wishes, memories, and the people that we are proud to serve each and every day.



Jacksonville

Working hard for Orange Park and Clay County

At Haven Hospice, we believe everyone deserves compassion, care and comfort. That's why we proudly introduced plans to break ground on an 18-bed care center in Orange Park early in 2011.

Support for those plans has been overwhelming. The Agency for Health Care Administration (AHCA) approved our Certificate of Need application, and hundreds of community members showed their support.

While we thought we were well on our way to providing much needed, specialized care that an inpatient hospice facility can provide, a competitor, Community Hospice has filed a legal challenge to this initiative.

Our wish is simply to offer a home away from home where residents and loved ones can turn for care when facing serious illness. As a nationally recognized hospice for excellence and innovation, whose employees live in the communities they serve, we'll continue to fight to bring the Orange Park community the kind of quality care and support you've come to expect from Haven Hospice.

Haven plans Attic store in Jacksonville

Our Haven Hospice Attic will open a resale store especially for the Orange Park community early in 2011. We are thankful for our customers who love shopping for unexpected treasures at our stores in Gainesville and Lake City, and hope the residents of Orange Park and surrounding areas will enjoy our newest store. We also appreciate our very generous donors who bring their new or gently used treasures to us. Proceeds from the sale of donated items support patient care and grief support services that otherwise would not be available. The Attic also partners with community organizations to provide much needed clothing and housewares to the homeless, displaced homemakers, victims of fire and many others in need. We are also proud of our partnership with Kids Closet that provides new or like-new coats to children in need. In December, we host Kids' Holiday Shopping Nights to help children shop for family members who otherwise could not afford to exchange gifts. We look forward to partnering with the Orange Park community. Join us as a volunteer, visit our new store as a customer, or become an Attic donor. We welcome your support. For more information, contact Michael Ingram at 352.378.7484.

Haven Hosts Joes v Pros Celebrity Softball Challenge

Haven Hospice and the Jacksonville Suns hosted the inaugural Joes v Pros Celebrity Challenge in Jacksonville in partnership with the University of North Florida Ospreys baseball team, who served as some of the "pros." WJXT's Bruce Hamilton emceed and participated along with former professional athletes and local celebrities such as former Gator and NFL football player Kerwin Bell.

The day's festivities included baseball training stations, food, live music, a silent auction, and a special musical performance featuring Phil Stacey before the grand finale softball game of "Joes v Pros." Stacey, who had an impressive contestant run during Season 6 of American Idol, served four years in the NAS Jacksonville Navy Band Southeast.

One hundred percent of the proceeds from Joes v Pros Celebrity Challenge will support Camp Safe Haven for children as well as patient care, services, and the many programs provided by Haven Hospice that are otherwise unfunded. Thanks to our Joes v Pros committee members, sponsors and everyone who made this a fun day.

DeLand

Sandra Lynch, Haven's new administrator in DeLand, is excited to continue her personal and professional commitment to being an advocate for patients and their families who need to know they have choices. "I will spend a great deal of time in the community to help our residents know what hospice services are and when it's appropriate to seek them," said Lynch, a registered nurse who has specialized in serving seniors and children through her work with assisted living facilities, a community council on aging, mental health centers and hospitals. "People want to know they have choices," she said. "I see hospice as a choice and Haven Hospice as the best choice. There is so much we can do to serve people's needs and fulfill their final wishes."



Sandra Lynch, Haven's new administrator in DeLand

Lynch said her team of nurses, social workers, chaplains, physicians and volunteers will make a noticeable difference in serving those in our community faced with end-of-life needs. "The way Haven treats patients and their families sets us apart," she added. "Our team does an outstanding job of providing comprehensive and compassionate care. I am confident we will continue to raise the level of hospice care provided in Volusia and Flagler counties."

She comes to Haven with more than 25 years of experience in community health, most recently from Holiday Retirement Corporation, where she had served as Director of Assisted Living. A native of Baltimore who moved to Ocala when she was 12, Lynch now resides in Port Orange.

Sharing Your Gifts



Stuffed birds...smiling children... a new calendar?

These all bring special memories of sharing with family and friends during meaningful holiday celebrations from years past. At Thanksgiving, we gathered at Mother's home and smelled the aroma of those stuffed birds and other food being prepared. At Christmas, smiling children eagerly anticipated opening brightly wrapped packages. As the New Year rang in, we raised a new calendar and shared resolutions we hoped could be kept for at least a few days.

In each and every setting we share gifts with those we love and appreciate. Since I last wrote, I have had many wonderful opportunities to visit the amazing families Haven Hospice has had the privilege to serve. I would like to share some information from one of those visits. I have changed their names to protect their privacy.

When I visited with Hank and Kelly, they wanted to hear about the "tax" changes that may be arriving with the New Year. Specifically, they were concerned with proposed changes to capital gains, estate, and federal income tax, and how those changes might impact their personal goals and objectives. They shared their incredible experience with Haven's care. They also stated their primary goal is to pay patient care expenses for two Haven patients for six months. We know that cost would be \$75,027.68 (\$206.12 per day X 2 patients X 182 days). We discussed three options that could provide sufficient resolution to the three tax issues they mentioned and still meet their primary goal and objective. As with each family I am privileged to visit, I shared with Hank and Kelly that they should review each of these options with their professional advisers.

Hank and Kelly told me that years ago they purchased 425 shares of stock for \$2.50 per share. They told me that this stock provides no income and has a Fair Market Value of \$75,000. They not only had as a primary goal to help two patients but also wanted increased income, lowered estate tax and avoidance of capital gain tax.

Their first option for consideration is an outright gift. This gift allows them to attain all of their expressed goals in the following manner:

1. Hank and Kelly transfer 425 shares of stock to Haven Hospice (not sell and give cash). This provides for immediate care of two patients for the next six months and eliminates capital gains tax of \$11,093.63. They would have paid this amount had they sold the stock.
2. By giving stock they receive a charitable contribution deduction for the entire Fair Market Value of \$75,000.
3. The charitable contribution deduction lowered their federal income tax due and immediately increased their spendable income.

4. Because their overall estate is more than \$1 million, it could become a taxable estate after January 1, 2011. By gifting this stock, it is removed from their estate.

Their second option to consider is a Charitable Gift Annuity. I mentioned this is one of the ways Haven Hospice assists donors as well as patients and their families. In exchange for a gift of \$10,000 or more (cash or stock), Haven Hospice provides income, for up to two lifetimes, with the rate of return being based on the age of the donor(s) at the time of the gift.

If Hank and Kelly want increased income, they could give this stock to fund a Charitable Gift Annuity. Knowing their ages, these are their benefits:

- Stock Fair Market Value (the gift): \$75,000.00 transfer of stock to Haven Hospice
- Charitable Contribution Deduction: \$14,607.21 for use when itemizing taxes
- Annual Income from Gift Annuity: \$4,050.00 portion tax free, portion subject to tax
- Effective Annuity Rate: 7.1 % provided for your comparison

They like the idea of \$4,050 additional income annually when the stock only cost \$1,062.50. Hank said, "This is like giving away \$75,000 that cost \$1,062.50." And Kelly added, "more money to spend on our grandchildren!"

The third option will take additional thought and consideration. This option involved gifting shares of their Family Limited Corporation. Hank mentioned he had worked all his life to build this business but did not like the idea of something happening to him and the children being crushed by an enormous estate tax bill. I told them I have worked with families over the past twenty-two years that have shared gifts of this type and the entire business has remained within the family.

How did we conclude our visit? We shared memories of holiday experiences. I also asked them to consider the gift options and when they want to move forward, call me at 1.800.727.1889 or e-mail me at walapole@havenhospice.org. My next column will share the touching outcome of my visit with Hank and Kelly.

Regardless of how or when they share their gift, I emphasized the impact their gift will have on hundreds of lives.

And, most importantly, "thank you" for the gifts you share.

A handwritten signature in black ink that reads "Bill Lapole". The signature is fluid and cursive.

William A Lapole, CFRM
Associate Director of Development
Haven Hospice

Palatka



Blue skies and no fear for a Haven patient who experienced free falling from 13,000 feet

Linda “Lynn” Griffin was facing a diagnosis that would scare anyone. Diagnosed in October 2009 with lung cancer, she learned last April that the cancer had spread to her brain. But on a recent Saturday in Palatka, Lynn and her best friend Lila Lane, who also has cancer, didn’t think about being scared as they prepared to go skydiving for the first time. Skydive Palatka donated Lynn’s dive and Haven staff hosted a potluck lunch to raise the additional cost of still photos and video of her experience.

“I’ve kind of always wanted to go,” Lynn said, “knowing it would be one heck of a rush. I thought, ‘why not? Even if my chute doesn’t open, what have I got to lose?’”



Linda Griffin during her tandem jump.

“We never thought about chickening out,” she added. “We were just grinning from ear to ear.”

Lynn’s Haven nurse and social worker, neighbors and friends came to watch as she and Lila, each tethered to a professional skydiver, jumped from 13,000 feet in a 120-mph free fall to just 900 feet above ground. “It was exhilarating. I still have an adrenaline rush,” said Lila, Lynn’s best friend for nearly 30 years. “Lynn went first and I was right behind her. It was just one more adventure we got to do together.”



Shannon Wadey, Linda Griffin and Carol Stockton.

“Nothing compares to that first time,” Lynn said. “I asked my diving partner if maybe it’d be easier the second time out because we’d know more, but he said ‘no, it’s just not like the first time. The first time is the best.’”

Lynn passed away in our care on October 26, just three weeks after her dive. Two years ago, her husband Dave was in Haven’s care. She lost him to liver cancer. “The worst thing that happened also turned out to be the best thing because Haven took care of him,” she said. We are thankful for the privilege of caring for both of them and will keep their families and friends in our prayers.

Haven welcomes donations to help fulfill final wishes. For more information, contact Haven Associate Development Director Bill Lapole at 1.800.727.1889 or walapole@havenhospice.org

Welcome Jill Tager

Haven Hospice is pleased to welcome Jill Tager as administrator of patient care services in Palatka and St. Augustine. She succeeds retired administrator Marsha Davis-Flowers. “As administrator, I want to let people know that Haven’s quality of care in Palatka and St. Augustine is outstanding,” she said. “We will continue to serve our families with compassionate care.”



Jill Tager, Administrator of Patient Care services in Palatka

A registered nurse, Tager comes to Haven with more than 25 years’ experience in direct patient care, critical care, nursing education, nursing management and home care. Prior to joining Haven, she served as executive director of the Leukemia and Lymphoma Society in Jacksonville for three years and was patient services manager for eight years.

Mark your 2011 calendar for the NEFAR Charity Bass Tournament

We look forward to the 8th Annual Northeast Florida Association of Realtors (NEFAR) Charity Bass Tournament Sat. April 30, 2011 at the Palatka City Dock. The 2010 event was a fantastic day on the waterfront, raising more than \$15,000 for Haven Hospice in Palatka.

Those who came out caught and released lots of big fish, ate great barbeque and won prizes. The bass tournament is made possible by dedicated Haven staff, volunteers, the sponsors, and the incredible members of NEFAR. We could not do it without them.

St. Augustine



Welcome Elizabeth Kirce

Haven welcomes Elizabeth Kirce, who was born and raised in Jacksonville, as our coordinator of volunteer services in St. Augustine. “Volunteerism is dear and true to my heart,” said Kirce, an Orange Park resident whose background in community services includes another hospice, Shands Jacksonville and the Red Cross. She is thankful for her 75 active volunteers and is always recruiting more. “There’s a place here for everyone,” she adds. Kirce welcomes those who are able to provide companionship to Haven’s patients in long-term care and assisted living facilities. Patient and family volunteers also assist our chaplains with spiritual care. She also needs volunteers to serve with our speaker’s bureau. “The more people we have out there in the community speaking about Haven, the more we can be visible.” For information about volunteering, call 904.810.2377 or e-mail her at ekirce@havenhospice.org

Chiefland

Donate \$10 and you could win a large-screen TV and Blu-ray player

For the fifth consecutive year, Badcock Furniture and More in Chiefland will sponsor its annual benefit for Haven Hospice—a holiday drawing for a large-screen TV and something new this year—a Blu-ray player with Surround Sound. Drawing tickets are \$5 each for a chance to win an LG 55-inch LCD HDTV and \$10 per ticket to win the TV plus an LG Blu-ray Disc/CD HTE, a total value of \$2,400.

Tickets are available now at Badcock Furniture and More or at your local Haven Hospice office. The drawing will be held the third week in December.

Our thanks to Badcock Owner Carol Tew and her staff for their annual commitment to Haven, which cared for Carol's husband, Lamar. "It's a good fundraiser and so easy," Carol said. "All you have to do is mention Haven Hospice and people want to support it."

Scoggins hosts new Haven Attic donation trailer

We are thankful to Scoggins Chevrolet-Buick for hosting our Haven Attic Resale Store donation trailer, a 23-foot-long semi that will be stationed on a rotating basis at businesses throughout the Tri-Counties. Thank you for partnering with us to collect donations for our stores in Gainesville, Lake City and our newest store opening in Orange Park.

Haven's Fall at the Lodge raises more than \$52,000

Guests enjoyed a beautiful evening under the stars September 18 at Haven's Fall at the Lodge, which supports our unfunded programs and services in the Tri-Counties. More than 400 guests and volunteers attended the event at the Gilchrist Club in Trenton, where they enjoyed delectable country food and participated in clay shoots, gaming and crab racing, as well as live and silent auctions. Shelter with Shelton Irwin band provided the evening's entertainment.



Shelter with Shelton Irwin Band

"Fall at the Lodge was a tremendous success," said Michael Morse, vice president of organizational advancement at Haven Hospice. "The location was beautiful, the weather was fantastic and the fellowship was great. So many people donated their time, talent and treasure to help make the event even more successful than last year."

The event generated more than \$52,000 in total support for Haven's Tri-Counties patients and their families.

Lake City

Our "Helping Tomorrow Today" sessions on November 4 and 5 at Haven's Suwannee Valley Hospice Care Center featured Haven Associate Development Director Bill Lapole and focused on how to increase your income, receive a charitable contribution deduction and support your favorite charity at the same time. We appreciate those of you who attended.

Thank you to CMS Professional Staffing, Inc. and Lake City Columbia County Historical Museum for presenting "A Haunting with a Cause" as a benefit for Haven on October 30. Starring the Florida Gateway College Drama Club, this ghost tour through the 140-year old museum also featured North Florida Mystery Trackers. Ticket sales raised more than \$1,000 for Haven.

Gainesville

Register now for the Tioga Run for Haven

Come join us on Saturday, March 5 for the 2nd Annual Tioga Town Center Run for Haven, featuring a twilight 5K and 10K run with a shotgun start at 4 pm. Your registration fee includes the post-run party featuring live music, food, drinks, expo booths, the awards ceremony and prizes! Not a runner but still want to join the fun? Purchase a Post-Party Only ticket and you'll be there to support the runners and a great cause.

All proceeds from this event will remain in the community to benefit the thousands of patients and families served by Haven Hospice.

Register now at www.runforhaven.org. The event's newest sponsor is UF Sports Performance Center and our newest in-kind supporter is Fresh Market in Gainesville.

Alliance hosts another great fashion show to benefit Haven



Barzella Papa models at the 10th Annual Haven Hospice Alliance Styles for Life Fashion Show, which featured fashions provided by Belk, Rapid City Clothiers (RCC) Western Stores, Stein Mart, and the Haven Hospice Attic. Emceed by 98.5 KTK's Storm Roberts November 4 at the Paramount Plaza, the event raised more than \$15,000 to provide end-of-life care and support services that otherwise would not be available. Our thanks to the Alliance and Styles for Life Committee, especially committee chair Lynn Newman; to Storm, who makes a return engagement each year; to the boutiques, models, dressing room assistants and pianist; to the show's sponsors—Comfort

Keepers, Dorn's, Forest Meadows and Gainesville Healthcare Center; and to everyone who made this a very special event.

A courageous testament to how you help us care for families

Our featured speaker at Styles for Life was Jennifer Slatton, a young mother of five who courageously shared how Haven helped her family through her husband Clint's battle with malignant melanoma. Clint was in Haven's care when he passed away last March at the age of 39.

"Haven Hospice was wonderful at helping us identify and meet our particular needs during Clint's illness," Jennifer said. She was also grateful for his Haven nurse during his final hours, "who was so matter-of-fact and yet beautifully sympathetic and loving at the same time," she said. "I am so grateful that his death experience was at home, with his family and under the care of a loving nurse." When Jennifer and her children needed support in dealing with their loss, "Haven provided more help and support than we could have hoped for," she said. They also attended Camp Safe Haven for children who have experienced a loss. "For all of these gifts that my family has been given by Haven," Jennifer said, "—for help with the practical needs during Clint's illness; for help in making his final hours as bearable as possible; and, finally, for helping the children and me get back up and back into life following our very painful loss—for everything Haven Hospice does before, during and after for so many patients and their families, I give my humblest and most sincere thanks. And to all of you whose generous gifts of volunteer time and financial support continue to make it possible for Haven to help families like ours," she added, "you have my thanks as well."

Haven volunteer produces play about impact of illness on family

Our thanks to Haven Volunteer Karelisa Hartigan, who organized a local production of "Vesta," a play that examines the last five years of a woman's life, including the impact of her illness and death on the family. Three performances on October 21, 23 and 24 raised more than \$500 for Haven.

Gators for Haven Hospice float celebrates diversity

Our thanks to our University of Florida Gators For Haven Hospice club volunteers for creating a beautiful float that showcased Haven at the University of Florida Homecoming Parade. The 14 students, wore authentic costumes from Korea, Japan and the Wild West to "Celebrate Diversity." They were joined by Haven Hospice employees dressed as physicians, nurses and, of course, Gator fans.



Bringing hearts together against heart disease

Haven was proud to participate in the American Heart Association Heart Walk, which started at the North Florida Regional Medical Center Duck Pond on Saturday, September 18. Our Haven staff who participated joined more than a million people in 300-plus cities across American taking a stand against heart disease and helping to save lives. Our booth gave people the opportunity to write messages of love in honor or memory of someone special.

A magical benefit for Haven

Daytona Magic's Daytona Festival of Magic, Nov. 5 – 7 in Daytona Beach, raised more than \$700 in support of Haven's unfunded programs and services. A highlight of the festival was the Gala Evening Show featuring master of magic Mark Wilson as the guest of honor.

Haven Attics

Gainesville
300 N.W. 8th Ave.
352.378.7484

Lake City
1077 US Hwy 90 W., Suite 120
386.752.0230

Your donation adds life to someone's day

Remember the Haven Hospice Attic when you have items to donate. Clean out your cabinets, kitchen and garage for gently used household items such as dishes, small appliances and knick-knacks. The Attics also accept clothing, furniture, sporting goods, collectibles and more. All proceeds from the sale of items you donate support unfunded patient care and programs in our community. For donation guidelines or to schedule a pick-up, visit www.havenhospice.org/attic.html

You can also support the Attic by hosting a donation drive or bringing the Rollin' Attic van to your place of business or neighborhood. Call the Gainesville Attic for information.

It's important to know that your donations to the Attic benefit not only our patients and families who might otherwise go unserved, but people in the larger community we serve—from those who need an affordable place to shop to kids who need clothes for school. The Attic partners with local organizations and businesses to provide clothing and other essential items for those in need, including the homeless. In addition, the Attic helps families in need during the holidays by hosting the annual Kids' Holiday Shopping Night at both the Lake City and Gainesville locations.

Recently, the Attic partnered with the Homeless Education Program of Alachua County Public Schools to host Kids Closet at the Haven Hospice Attic, which distributed more than 200 new or like new winter coats and other essential clothing to children in need.

You made them smile at Kids' Holiday Shopping Nights

Your donations brought smiles all around at the Haven Attic's Kids' Holiday Shopping Nights December 9 and 14. Haven hosted these special events at our Gainesville and Lake City Attic stores to give children in need an opportunity to purchase gifts for their parents, grandparents and siblings using "Attic Bucks."

Festivities included gift wrapping, photos with Santa, punch and cookies—all free of charge to those attending.

You can continue to help the Haven Attic support those in our community who have extraordinary needs by donating gently-used items. All proceeds from the sale of your donations help to provide patient care for those who are unable to pay, grief support programs such as Camp Safe Haven for children who have experienced a loss, and community initiatives such as the Attic voucher program for fire victims and others who need assistance during a time of need. For more information or to arrange for pick-up of large donations, please call 352-378-7484 or visit havenhospice.org.



Messages

From our Friends

To the Staff at Hospice House
Thank you so much for the care
you provided my husband
We will forever be grateful to
Hospice for all that you did
for us. What a beautiful place.

How can I find the right
words
Thank you from the
bottom of my heart
XOXOXO

Thank you for all your
help - in my
time of need!

Dear Friends at Hospice,
Not a day goes by that
I do not think of all of
you and the wonderful care
you have given to many



Get the latest updates on what's happening at Haven Hospice
by following us on your favorite social media sites.



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Vice President of
Organizational Advancement

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